

We connect you in three easy steps

STEP 1

APPLICATION & REGISTRATION

Fill out an application form at Umeme. Pay the inspection fees.



STEP 2

INSPECTION

Our team will visit you for inspection within **2** working days.



STEP 3

PAYMENT & CONNECTION

A meter will be installed within **5** working days after payment.

CONNECTION REQUIREMENTS

- Copy of national ID or passport or driving license
- Wiring certificate
- Wayleave- permission from land owners through which the line will pass (if applicable)
- Company seal and certificate of incorporation (for companies)

OUR STANDARD CHARGES

* See below definition of tariff types

* Cost of preloaded units at prevailing tariff will be charged with connection fees

Inspection Fee

Description	Inspection Fee
a) Domestic / Residential	UGX 41,300
b) Commercial – Single phase	UGX 47,200
c) Commercial – Three phase	UGX 88,500
d) Industrial (Medium & Large)	UGX 118,000

New Connection Fees (Standard Connection – No Pole Service)

Description	Capital Contribution	Total
a) Domestic / Residential	UGX 98,000	UGX 98,000
b) Commercial - Single phase	UGX 98,000	UGX 98,000

New Connection Fees (Standard Connection – Pole Service)

Description	Capital Contribution	Total
a) Domestic / Residential	UGX 326,000	UGX 326,000
b) Commercial - Single phase	UGX 326,000	UGX 326,000

New Connection Fees (Non-Standard Connection)

Description	Capital Contribution	Security deposit
a) Commercial -Three phase	(Costed after survey)	UGX 200,000
b) Medium Industrial	(Costed after survey)	UGX 1,000,000
c) Large Industrial	(Costed after survey)	UGX 2,000,000

1. Domestic: Low Voltage supplied at 240 volts e.g. residential houses, salons, shops, kiosks etc.

2. Commercial: Single phase low voltage load e.g. supermarkets, restaurants, clinics etc.

3. Commercial: Three Phase low voltage below 100 Amperes e.g. small scale industries, fuel pumps, millers etc.

4. Industrial: Low & High voltage of 415 volts with maximum demand up to 500kVA and 11000 volts or

33,000 volts with maximum demand exceeding 500 kVA but up to 10,000 kVA respectively. Mainly used by large scale industries.

For customer service inquiries call **0800 285285 / 0800 385385** (Toll Free), **0312 185185** or email callcentre@umeme.co.ug, SMS to **8185**, Website: www.umeme.co.ug

or follow us on Umeme Limited @UmemeLtd 0772 285285